



R E N Z A C C I U K P L C

PRESS RELEASE

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Header : **RENZACCI UK HELPS B.A. TAKE CARE OF ITS 'RED EYE' PASSENGERS**

Leading supplier of drycleaning and laundry finishing equipment, Renzacci UK has been selected to install its products in British Airways' impressive passenger lounge at Heathrow's newly opened Terminal Five.

Travellers passing through Terminal Five cannot fail to be impressed by the size and grandeur of this remarkable new facility. The Galleries Arrivals Lounge on the first floor is typical of the care and attention that has gone into making this a world class airport terminal. The Lounge cares for B.A.'s First Class, Club World passengers and Gold Executive Club members arriving on overnight long haul flights and requiring a haven to relax, take breakfast and freshen up before leaving the terminal. The luxurious facilities here are complimentary and include freshly prepared breakfast, a hydrotherapy area, spa treatment rooms and internet access.

What is most welcoming after an overnight flight is the opportunity to freshen up and the lounge has dozens of individual bathrooms called 'Cabanas' These are stylishly equipped bathrooms with infinity baths. Naturally enough, creased clothes will need pressing before executives carry on to important business meetings in the City. And that is where Renzacci was able to help by equipping a specialist pressing room with steam cabinets and finishing tables, so that clothes may be pressed whilst passengers are freshening up.

The contract to supply the finishing equipment was awarded to Renzacci UK by British Airways' facilities management company which looks after all the facilities on site. Renzacci UK was able to help with the equipment specification and, once the local services were in place, proceeded to install four Pony brand Cosmos E steam cabinets and four Pony Silver SV finishing tables all with integral steam boilers. Renzacci UK also supplied a Renzacci HS11 High Spin Washer Extractor for laundering staff uniforms.



Passengers are welcomed into the area by Eurest personnel, who are in charge of the smooth running of the Lounge. When a guest needs to freshen up, they are personally escorted to a Cabana by a Eurest hostess. Then, using an innovative hidden compartment in the door, clothes are taken for pressing whilst passengers are freshening up. All the passenger does is place his/her clothes inside a compartment in the door, accessed from the inside by the guest and from outside by the hostess.



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The hostess then takes the suit or dress to the pressing room, returning it a few minutes later fully pressed and in pristine condition. The clothes are then placed in the door compartment for the guest to put back on when ablutions are finished.



“The whole process works seamlessly” says B.A spokesman, Gary Ranns. “Several companies were invited to tender but it was Renzacci UK who came up with the most complete solution to our requirements. They have been very

attentive and were on hand to help us through the commissioning process.”

Managing Director of Renzacci UK, Jason Alexander, was equally pleased with the assistance he received from British Airways and their contractors during the installation process: “Their co-operation made our job that much easier. We are so impressed by the Lounge facilities. There cannot be anything to compare with this anywhere in the world. I do hope that B.A. passengers make full use of this impressive new facility”.

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